

# returns form:

In order to ensure your returned item is dealt with quickly & efficiently you should **complete all the sections** of this returns form, failure to complete the form correctly may result in your returned item being delayed.

**To qualify for an exchange or credit you must adhere to the following criteria:**

- 1** The product must be in otherwise “as new” condition; and this promise does not cover faults caused by accident, neglect, misuse or normal wear and tear.
- 2** Any orders returned that were placed in error, return postage costs of £1.99 will be applied (when using the FREEPOST address), original postage costs will not be refunded.
- 3** By completing this form you agree to be bound by its terms & conditions, nothing in this form affects your statutory rights.
- 4** For our full Returns Policy, please visit the FAQ’s page on our website: [www.R4-ds-card.com/faqs](http://www.R4-ds-card.com/faqs)

PLEASE COMPLETE THE FOLLOWING IN **BLOCK CAPITALS**:

ORDER NUMBER:

DATE RECEIVED:

NAME:

ADDRESS

TOWN / CITY:

POSTCODE:

EMAIL ADDRESS:

PHONE NUMBER:

(INCLUDING AREA CODE)

REASON FOR RETURN:  
(PLEASE TICK)

FAULTY AFTER USE

INCORRECT ITEM ORDERED

FAULTY OUT OF BOX

INCORRECT ITEM RECEIVED

OTHER (PLEASE STATE)

STATE OTHER REASON HERE:

SEE POSTAL ADDRESSES ON PAGE 2 >

## Make life easier for **yourself!**

Simply cut out the relevant postal address below and attach it to your items box to return your order to us. **Please fill in your reason for return on the label also to help us process your return quickly.**

### **POSTING FROM UK** - use this **FREEPOST** address



**REASON FOR RETURN:**  
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Returns Department  
Memorybits International Ltd  
Memorybits House  
**FREEPOST JE514**  
La Route des Quennevais  
St Brelade  
JERSEY  
JE3 8FP

### **POSTING FROM OUTSIDE UK** - use this **FREEPOST** address



**REASON FOR RETURN:**  
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Returns Department  
Memorybits International Ltd  
Memorybits House  
**FREEPOST JE907**  
La Route des Quennevais  
St Brelade  
JERSEY  
JE3 8FP

### **NORMAL** POSTAL ADDRESS



**REASON FOR RETURN:**  
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Memorybits International  
(Jersey ) Limited  
Memorybits House  
La Route Des Quennevais  
St Brelade  
JERSEY JE3 8FP  
Channel Islands